



AmBank Group

Media Release

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AmBank allows for temporary deferment or restructuring of instalment repayments for customers affected by the Novel Coronavirus (2019-nCoV)

AmBank Group will offer temporary deferment or restructuring of instalment repayments for its individual and SME customers in the wake of the Novel Coronavirus (2019-nCoV).

"This is a trying time for everyone in Malaysia, and globally as well. As a caring bank, AmBank is sympathetic towards the plight of our customers, particularly individuals and SMEs, who are affected by the 2019-nCoV. AmBank is committed in assisting them during this trying time," said Dato' Sulaiman Mohd Tahir, Group Chief Executive Officer, AmBank Group.

Individual and SME customers who are affected by the 2019-nCoV may approach AmBank, which will then evaluate and consider offering temporary deferment or restructuring of instalment repayments to ease the burden of its customers, who are more susceptible to the adverse impact arising from the 2019-nCoV.

In addition to this, AmMetLife and AmMetLife Takaful have introduced supportive financial relief to assist policy owners. Both insurance companies will cover hospital admission due to 2019-nCoV, which the Ministry of Health currently requires treatment to be undertaken at designated government hospitals.

AmBank would also like to advise its customers to take the necessary precautions, remain vigilant at all times and be guided by the procedures from the Ministry of Health.

For further information or assistance, customers may call 03-2178 8888 or email us at customercare@ambankgroup.com or visit our nearest branch.

About AmBank Group

AmBank Group is a leading financial services group with over 40 years of expertise in supporting the economic development of Malaysia. We have over three million customers and employ over 8,000 people.

The Group was listed on the Main Market of Bursa Malaysia in 1988. It is the sixth-largest banking group by assets in Malaysia, with a market capitalisation of around RM13.7 billion and assets of RM158.8 billion as at 31 March 2019.

AmBank Group serves over three million individual and corporate customers. It provides services in wholesale banking, retail banking, business banking, investment banking and related financial services which include Islamic banking, underwriting of general insurance, stock and share broking, futures broking, investment advisory and management services in assets, real estate investment trust and unit trusts.

For more information, please visit ambankgroup.com

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